# BAUSCH & LOMB INCORPORATED SERVICE POLICY - BALCOLD REFLECTORS

To assure you of reasonable and equitable service from your BALCOLD Reflectors, the following service warranty has been established.

### POLICY

When a BALCOLD Reflector is removed from service - because of performance failure due to material or workmanship - you will be entitled to a credit adjustment toward the purchase price of a new BALCOLD on the following basis:

### ADJUSTMENT SCHEDULE

Months in Service: (Calendar Year)	1-3	4	_5_	6	7	8 9	10	11	12
% Purchase Price Allowed:	100%	90	80	70	60	50 40	30	20	10

This policy is based on all installations being made in strict compliance with the directions for installation and use, for reflector and arc-lamp.

Each adjustment will consider the following conditions:

<u>Performance</u>: Only actual loss in reflectance, as determined from screen illumination, due to deterioration of reflecting coating will warrant adjustment.

Breakage: No adjustments will be made for breakage.

Appearance: The actual appearance of the coating, or light transmitted through the back of the reflector, does not determine performance.

<u>Pitting and Smoke</u>: Normal and gradual decrease in illumination must be expected from smoke and carbon deposits.

<u>Cleaning:</u> Special attention to cleaning, as outlined in the Reference Manual supplied with each reflector, will assure maximum illumination and reflector life.

Storage: Store in warm, dry place - whether storage of spare or winter storage. Drive-ins should not leave reflectors in unheated buildings during cold winter seasons.

#### SERVICE RECORD

Registration Card: To entitle each reflector to this policy, the enclosed Registration Card must be completed, and forwarded to Bausch & Lomb Incorporated, Rochester 2, New York, by your Dealer, at time of purchase.

Dealer Card: Kept by your Dealer as his record.

<u>Claim Card</u>: Must be used to receive adjustment, if claim arises. Adjustment cannot be made without claim card.

## CLAIM PROCEDURE

If it becomes necessary to request adjustment, contact your Dealer. All adjustments will be made through your Dealer. He will determine if an adjustment is warranted, and assist you accordingly.

Used reflectors, for which claim is being made, must be returned (transportation charges prepaid) to Bausch & Lomb Incorporated, Rochester, New York.

All adjustments are subject to final approval by Bausch & Lomb Incorporated. Bausch & Lomb reserves the right to limit the warranty to reflectors found defective within 18 months from date of shipment from its factory.

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